



Home Office



Thomas Bryant Learner Case Study

Thomas works as an Internal Quality Assurer for the Operational Safety Unit within the Home Office. He is responsible for assuring the quality of assessment undertaken by his assessors who support learners in achieving Personal Safety, Law Enforcement and Education & Training QCF qualifications.

Thomas says, "The IQA qualification is a crucial award that our Assurance Centre requires. My manager completed the award several years ago with Paul Estall (tutor), and as part of my development he recommended Paul from Hawk Training to me.

My role looks at helping staff move to new ways of working that both suit the individual and Home Office. I look to modernise the training so it reduces the costs to the taxpayer. By completing the award, it has given me the opportunity to explore and gain an understanding of what can be done.

Though a lot of the learning is via the e-portal, it pushes you to ask questions and consider things that I may have not have previously thought of. Paul is an excellent mentor and coach and I have used Paul's experience to learn different methods that I apply to my day-to-day role, including how I approach and mentor a student through a training award.

The award has provided me thorough knowledge and understanding of assurance and assessment which I have applied to benefit my students and share good practice with colleagues undertaking a similar role."



Success Story:
Thomas Bryant

"As a result of this qualification, Tom has further enhanced his ability to improve not only the quality of assessment, but also the provision for learners completing the qualifications within his organisation."

Paul Estall, Training & Quality Manager, Hawk Training

To find out more or to get involved, please contact Hawk Training on 020 8891 0992

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