



Great Ormond Street 
Hospital for Children
NHS Foundation Trust

Olivia Wheeler - Learner Case Study

**Success Story:
Olivia Wheeler**

Upon completing my A levels, I had a great desire to enter the working world. I explored a variety of options and came to the conclusion that an apprenticeship was the optimal way for me to progress within my desired career (events management). I thrived upon the idea of combining work experience and study and how the two could be completed together as a route of further education.

After my initial decision of choosing to do an apprenticeship, I also decided that I wanted to find one within London. Living in Colchester, I understood that due to travel costs and the apprenticeship wage, this would be challenging, but for me it has been a great investment. The opportunities London has to offer are endless.

I found my apprenticeship through Find an Apprenticeship on GOV.UK. I progressed through an assessment day and interview and to my delight, I was offered the job at Great Ormond Street Hospital; an inspiring organisation that I never imagined to be working at, at the age of 18.

“Olivia has embraced her apprenticeship role within the PGME Team and has engaged with the several of our business processes. She is a key player in keeping the department functioning, and is systematic in the way she works and takes pride in doing a good job. She knows what she wants to do with her career and she is actively taking the necessary steps to get there.”

Larissa Thomas - Line Manager



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I am now eight months into my apprenticeship and I can confidently say that choosing to do an apprenticeship is one of the best life choices I have made. I have gained an extensive amount of experience within the events industry, I am making consistent progress to complete my qualification and I am gaining new skills and attributes by the day.

My role at Great Ormond Street Hospital (GOSH) is a Medical Education Assistant within the Post Graduate Medical Education (PGME) team. I am responsible for organising the logistics of the educational events that PGME run. These educational courses provide the staff at GOSH the opportunity to improve and gain skills, allowing them to deliver even better care to our patients. I feel extremely privileged to have such a supportive team at GOSH, who made me feel welcome as soon as I arrived on my first day. My team here have encouraged me to be involved in a variety of projects, given me great opportunities to attend external courses and always allowed for my study time.

Another factor that has contributed towards my apprenticeship experience is my tutor, Laura, from Hawk Training. Laura always ensures that we meet monthly which has been immensely helpful for keeping my progress consistent. Having self-motivation is highly important when carrying out an apprenticeship but having a tutor that is helpful, responsive and consistent makes the motivation to complete the qualification a lot easier. This Apprenticeship has brought so much value to my future career that it encouraged me to inform other young people, as I know I was never aware of the available apprenticeships and what they had to offer. Therefore I joined the Young Apprenticeship Ambassador Network (YAAN).

This network works together to engage with young people about the benefits of apprenticeships. Since joining the YAAN, I have spoken at a number of events, been selected as the Events Lead for the London Region and been invited to a launch event at the House of Commons for an essay I submitted to the Learning and Work Institute.

I would certainly recommend an Apprenticeship to anyone considering it. They help you to gain valuable work experience, achieve a qualification and even help you to understand where you want to go with your career. I am so pleased I made this decision and I am excited for what my future career has to offer.



Olivia at Number 10 Downing Street Tour with Hawk Training, April 2018



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