



Mitie

Isabelle Winter – Learner Case Study

Isabelle started her career as an apprentice with Mitie in 2013, supported by Hawk Training, and recently won the Mitie Apprentice of the Year Award for her hard work and dedication to the apprenticeship programme.

Isabelle says, “All through secondary school, I wanted to go to university after achieving my A Levels, however towards the end of college I decided to consider other options. I was always keen to start work. I felt like I had the ability to aspire to more in order to achieve my full potential. This is when I considered apprenticeships as they give you experience in the working world, but also allow you to continue learning, this is ideally what I was looking for. I was sent an email by my college about an opportunity with Mitie and I applied for the position immediately which I was successful in achieving.

Photo: Left to Right, Dr. Richard Spencer - Head of Sustainability, Institute of Chartered Accountants in England and Wales, Isabelle Winter – Business and Administration Apprentice and Pete Mosely – Managing Director, Mitie Technical Facilities Management

Success Story:
Isabelle Winter

“Apprenticeships provide a great platform for growth and allow you to gain great experience in the world of work”

Isabelle Winter

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When I joined Mitie, I first started in the training department where I learnt all the basic office skills and etiquette; this was a great base to develop from. I then moved into the vetting team where I quickly started to contribute towards developing processes and putting forward any ideas that I had. Again, I learnt many more skills and developed even more professionally, but also personally.

I have now moved in to the HR Admin Team where I am currently still placed. This is where I have really grown and found my niche. In this department I learn something new each day, and every situation is different. I really enjoy the diversity that HR can present to you.

My time at Mitie to date has helped me gain much more confidence in myself and my ability. It has presented me with so many great opportunities and experiences that assist me in my development.

I never completely knew what I wanted to do, so I was always open to different options. My apprenticeship has definitely given me an insight into many occupations and paths that I could take. Since being with Mitie, I have already had the opportunity to be part of three different teams, all in different departments.

I am currently studying for my CIPD Level 3 qualification in HR. This will enable me to progress further in the HR department within Mitie. I have great support within the company and there is a lot of room for progression, which ultimately I want to achieve.

My apprenticeship has helped me gain confidence in myself and my ability. This has inspired and pushed me to achieve my full potential. Without my apprenticeship and the support of Mitie, I wouldn't be in the same position. Saying that I am extremely grateful would be an understatement. I urge people to consider apprenticeships, it's the best decision I have ever made."



Isabelle Winter - Business Admin Apprentice and Julie Mason - Head of Employee Services, Mitie Technical Facilities Management

Mitie Technical Facilities Managements, HR Administration Manager, Anneliese Martin, said:

"Isabelle has grown not only in her professional capacity, but also in personal confidence since she joined MTFM. She has shown initiative and has really shone through in the way she approaches her work. She diligently approaches tasks supporting our London/South region. With her new found confidence, Isabelle is not afraid to challenge ways of working with senior people in the organisation. I would not hesitate to recruit an apprentice again as it is an excellent way to bring some youthful dynamism to the team."

Mitie



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